



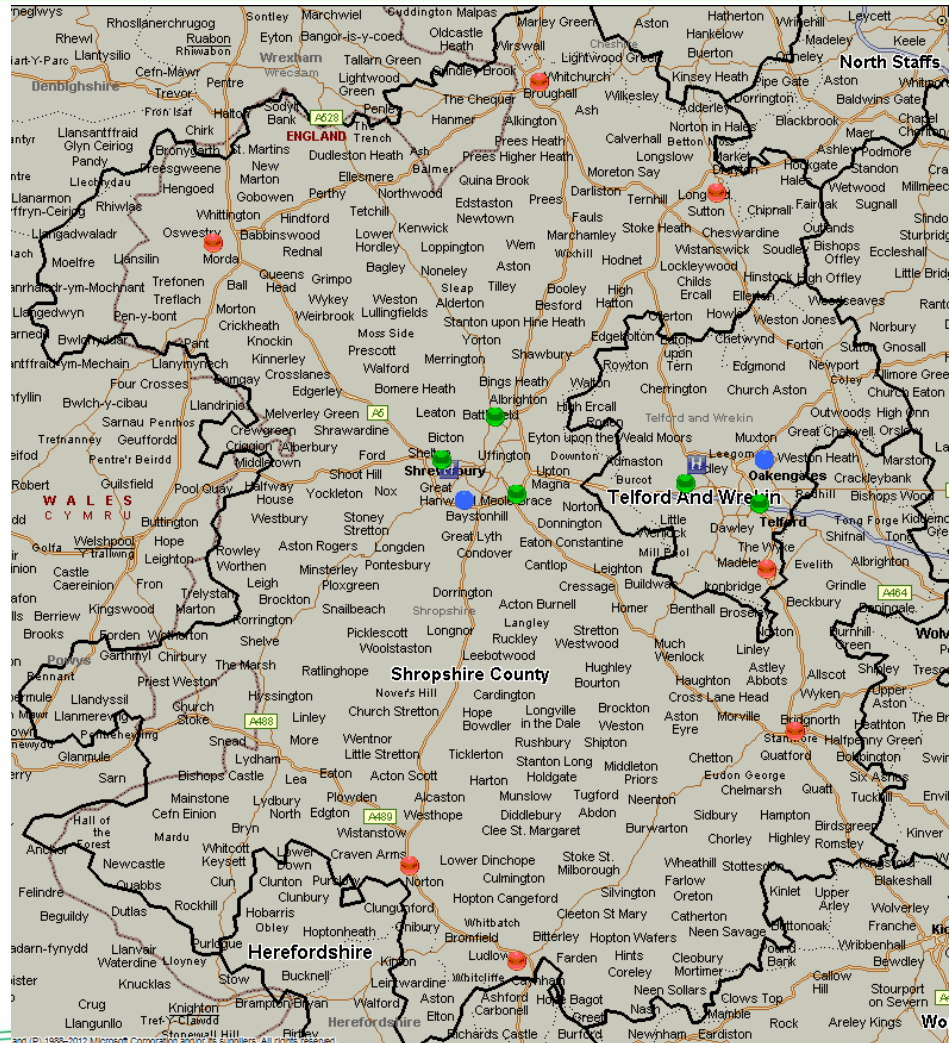
Shropshire County HOSC



Michelle Brotherton

Data is from March 2015 to February 2016.

Trust us **to care.**



- Stand By
- HUBs
- CAS Sites
- Hospitals WMAS Peripheral
- Hospitals WMAS

Rural areas supported by CAS sites

Arterial roads provide access

Concern over Welsh Borders



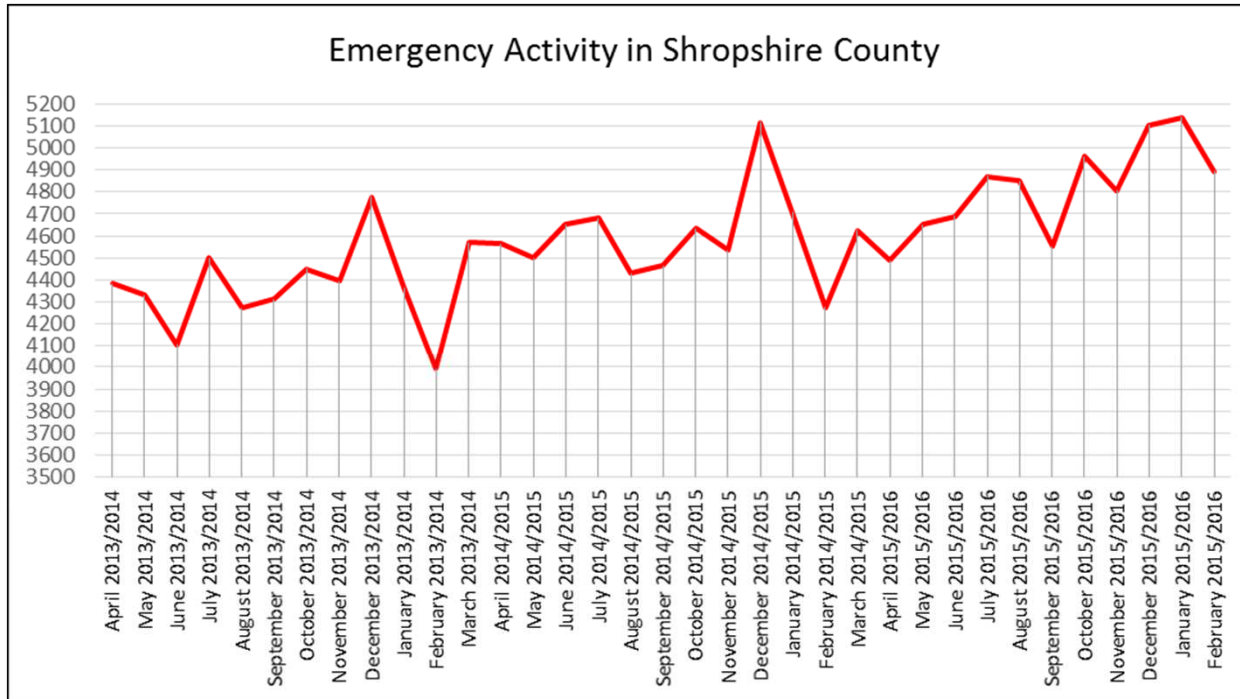
Current YTD performance

Bulletin Board		Red 1 75% 8min		Red 2 75% 8min		Red 19min 95% 19min		Green 2 90% 30min		Green 4 90% triage in 60min		Referral 90%	
		Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %
01/04/2015 to 09/03/2016													
Shropshire	Shropshire	987	58.3 %	15147	63.2 %	16134	86.7 %	16652	91.7 %	1603	99.9 %	3472	92.3 %
	Telford & Wrekin	586	76.6 %	9309	78.6 %	9895	98.5 %	9212	96.5 %	971	99.9 %	1946	96.0 %
	County Total	1573	65.1 %	24456	69.1 %	26029	91.2 %	25864	93.4 %	2574	99.9 %	5418	93.6 %

Trust us to care.



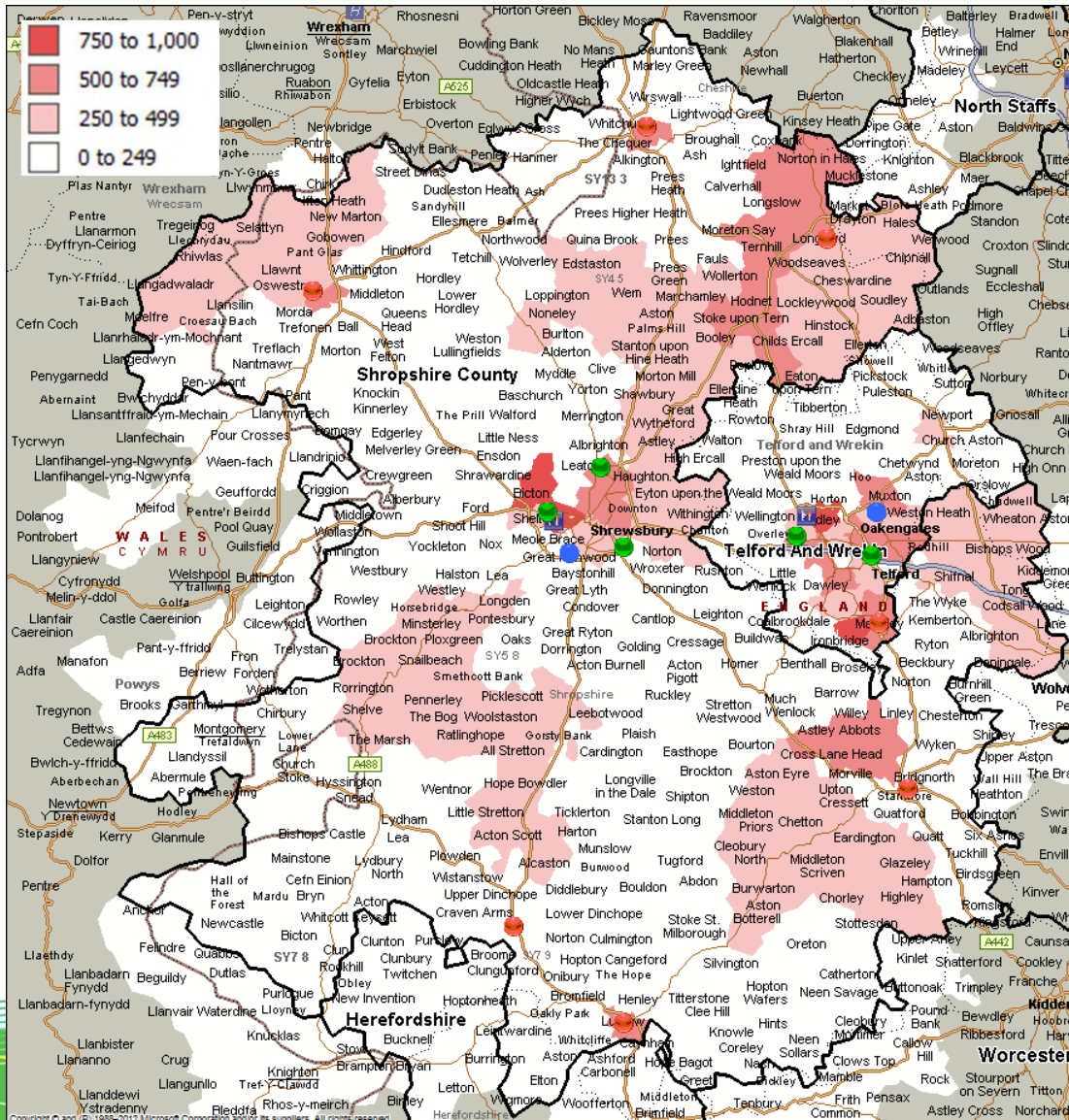
Emergency activity in Shropshire County – from April 2013 to February 2016



Activity Spikes in December

February is always quieter but busier year on year.

February 2016 was 23% busier than February 2014.



Red shading denotes Red Activity – from March 2015 to February 2016

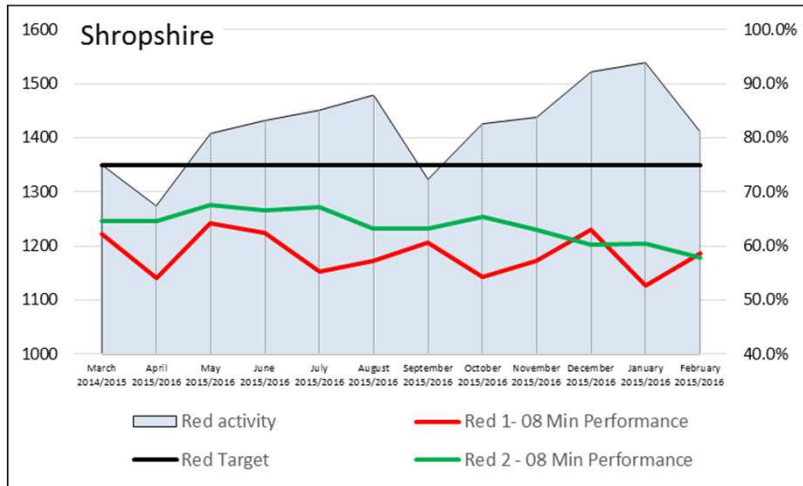
Focus in heavily populated areas.

Position of CAS and Standby points provides access via arterial roads to areas of higher demand.



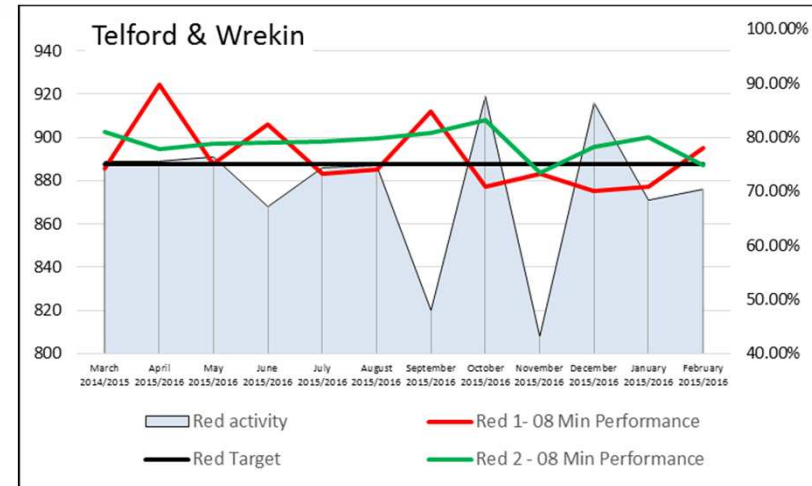
Emergency Activity is steadily increasing in Shropshire, fluctuating heavily in Telford and Wrekin.

The following charts detail 'Red' Emergency activity against Red 1 and Red 2 performance.

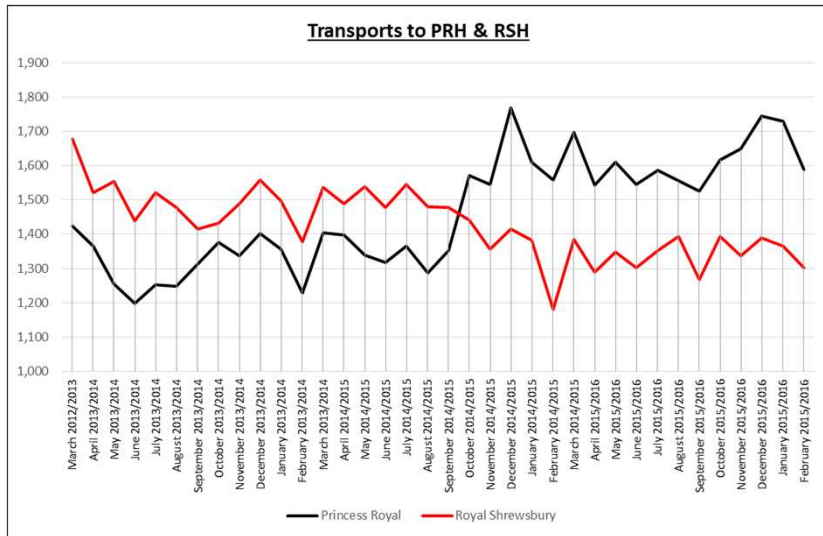


Performance remains sub-target across the period as demand pressures compound increased delays at Hospital (see next slide).

Larger and most disparate geography.

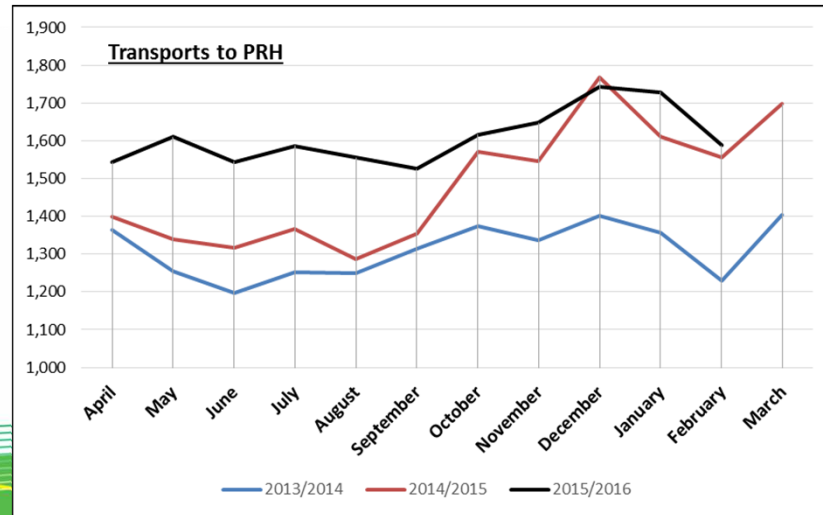


Heavily fluctuating [Red] demand allows for some good performance but with a much smaller (and localised) geography, resources travel less distance to incidents and onto Hospital.



Transports to PRH have increased as those to RSH have declined.

This chart details emergency transports only.

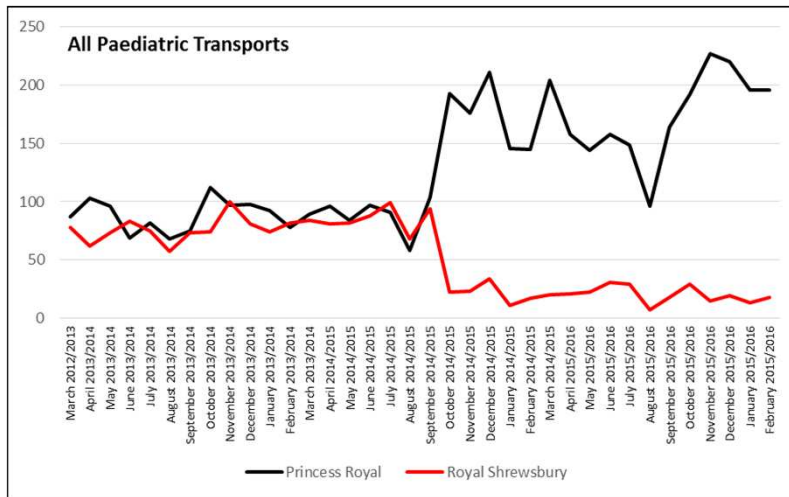


Transports to PRH have increased year on year – April to September significantly higher.

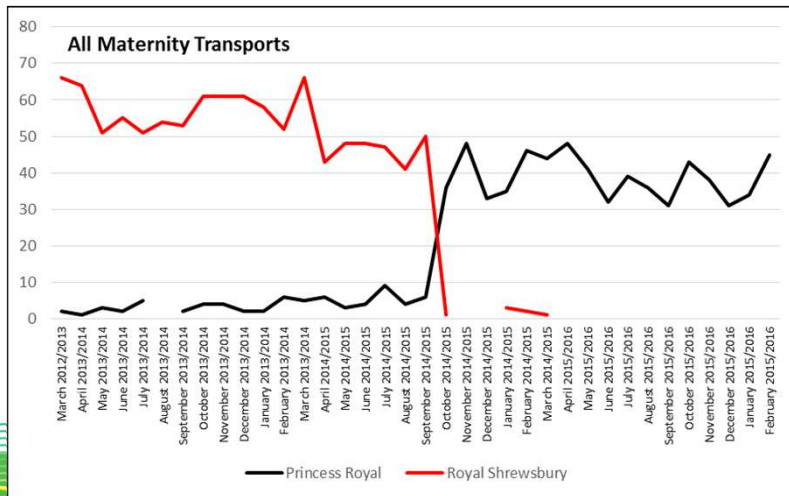
This chart details emergency transports only.



Emergency transports to PRH for Paediatrics & Maternity



The sharp rise in Transports to PRH is driven by Paediatric patients....



...and patients requiring support during Pregnancy.



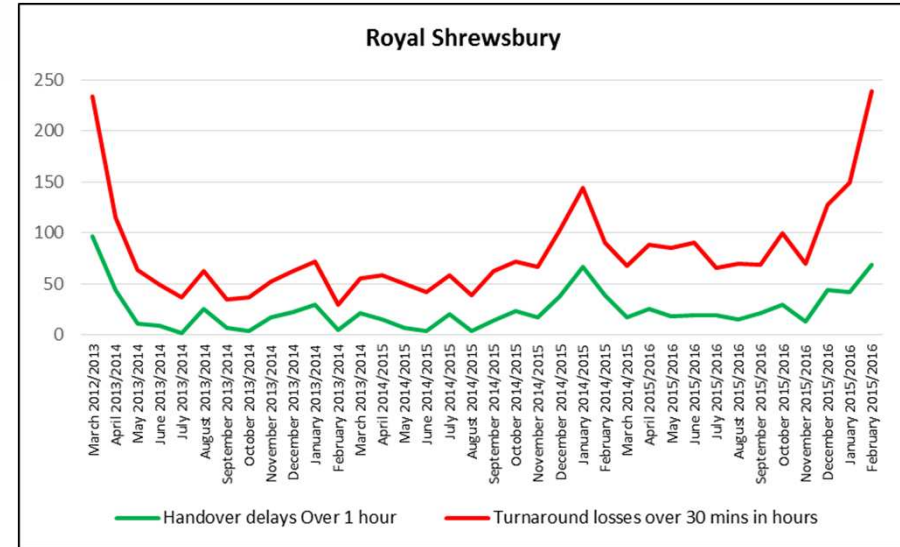
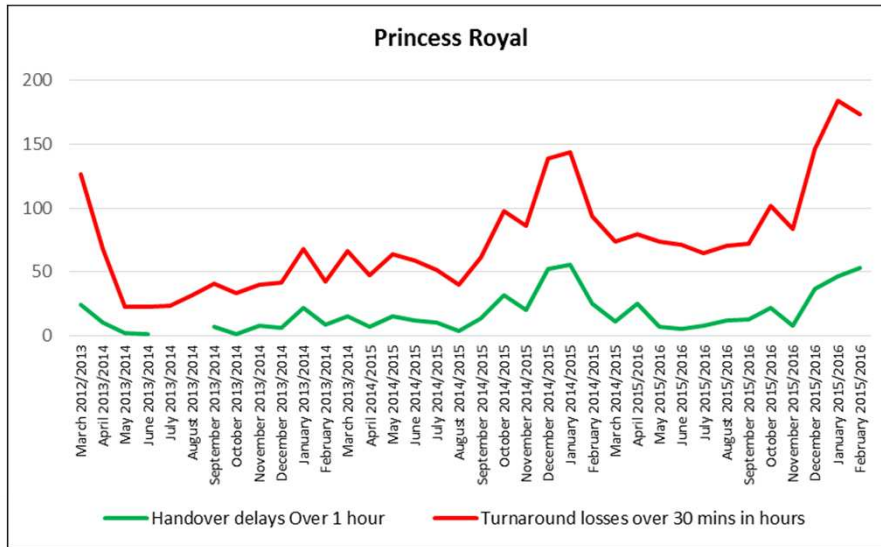
Delays at Hospital have fluctuated – losses to WMAS are continuous; this table contains data from January 2015 to February 2016:

Financial Month	Princess Royal			Royal Shrewsbury			Red Incident Count in Shropshire County	Red Incidents - 8 min Target met	Red Incidents - 8 min Target Failed	Red - 08 Min Performance	Red performance without Turnaround losses @ PRH*	Red performance uplift without Turnaround losses @ RSH*	Red performance uplift if no delays at either site*
	Time lost in Hours (over 30 mins)	Equivalent 12 hour WMAS shifts	Potential Reds not attended due to delays (5 per shift)	Time lost in Hours (over 30 mins)	Equivalent 12 hour WMAS shifts	Potential Reds not attended due to delays (5 per shift)							
January 14/15	143.5	12	60	143.9	12	60	2355	1710	645	72.6%	75.2%	75.2%	77.7%
February 14/15	93.2	8	39	90.8	8	38	2053	1430	623	69.7%	71.5%	71.5%	73.4%
March 14/15	74	6	31	67.8	6	28	2239	1588	651	70.9%	72.3%	72.2%	73.6%
April 15/16	79.4	7	33	88.2	7	37	2163	1511	652	69.9%	71.4%	71.6%	73.1%
May 15/16	73.4	6	31	85.6	7	36	2299	1650	649	71.8%	73.1%	73.3%	74.7%
June 15/16	71	6	30	90.6	8	38	2300	1637	663	71.2%	72.5%	72.8%	74.1%
July 15/16	64.9	5	27	65.9	5	27	2337	1663	674	71.2%	72.3%	72.3%	73.5%
August 15/16	70.2	6	29	69.4	6	29	2366	1636	730	69.2%	70.4%	70.4%	71.6%
September 15/16	72.3	6	30	68.5	6	29	2143	1498	645	69.9%	71.3%	71.2%	72.6%
October 15/16	102	9	43	99.7	8	42	2345	1679	666	71.6%	73.4%	73.4%	75.2%
November 15/16	84	7	35	70	6	29	2246	1493	753	66.5%	68.0%	67.8%	69.3%
December 15/16	146	12	61	127	11	53	2438	1631	807	66.9%	69.4%	69.1%	71.6%
January 15/16	184.2	15	77	148.8	12	62	2410	1614	796	67.0%	70.2%	69.5%	72.7%
February 15/16	173.2	14	72	239.2	20	100	2288	1474	814	64.4%	67.6%	68.8%	71.9%

* assuming the target was met on each Incident



Handover delays over 1 hour compared against Turnaround losses (over 30 minutes) in hours



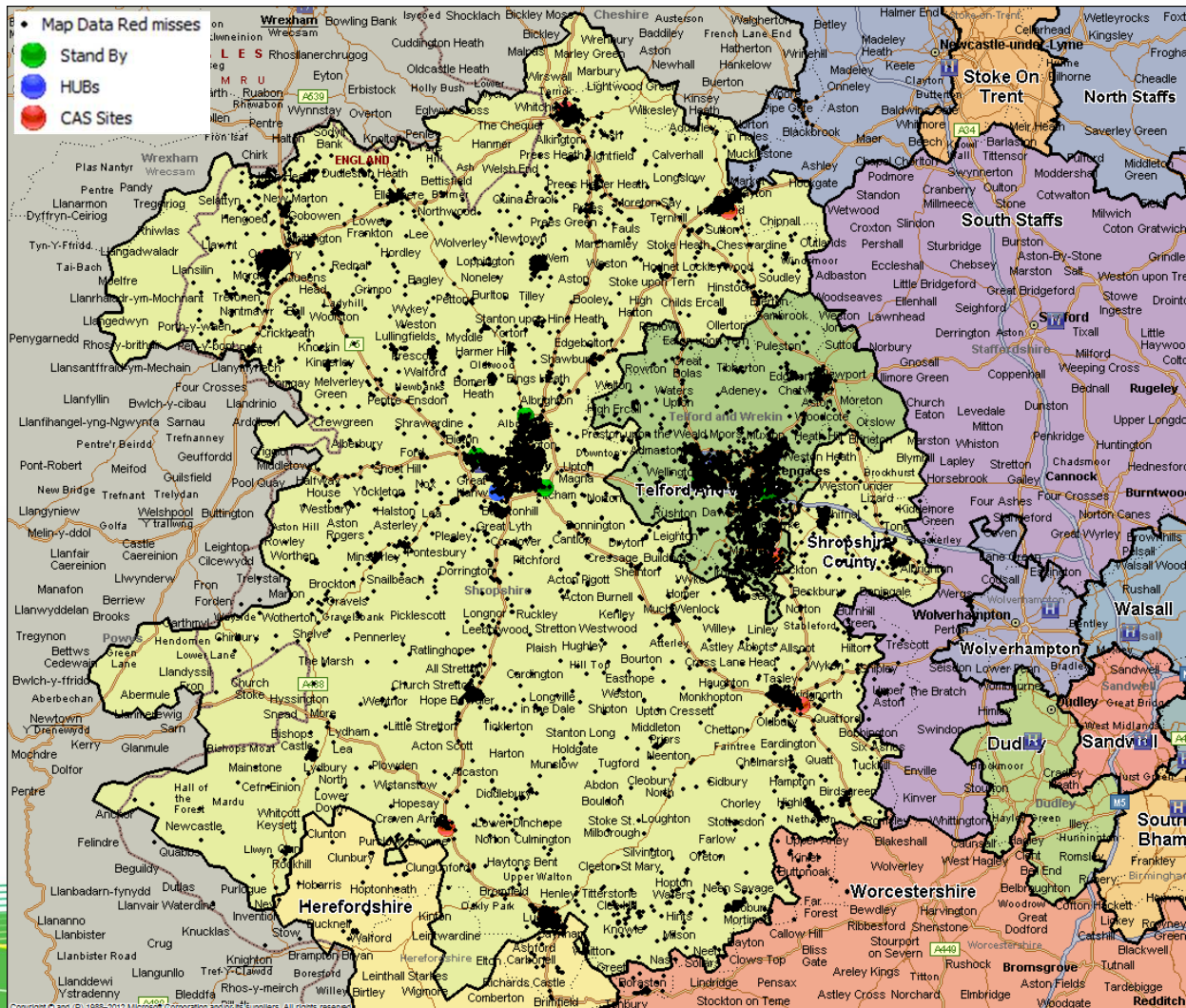
Based on an 11 month period (April to February) – **Period averages per Hospital**

	Princess Royal	
April to February	Handover delays - Over 1 hour	Turnaround losses over 30 mins - in hours
2013/2014	7.3	39.5
2014/2015	22.5	80.2
2015/2016	21.5	101.9

	Royal Shrewsbury	
April to February	Handover delays - Over 1 hour	Turnaround losses over 30 mins - in hours
2013/2014	16.0	55.8
2014/2015	22.5	71.5
2015/2016	28.6	104.8



Red Incident Misses. This map provides all Red misses from March 2015 to February 2016.

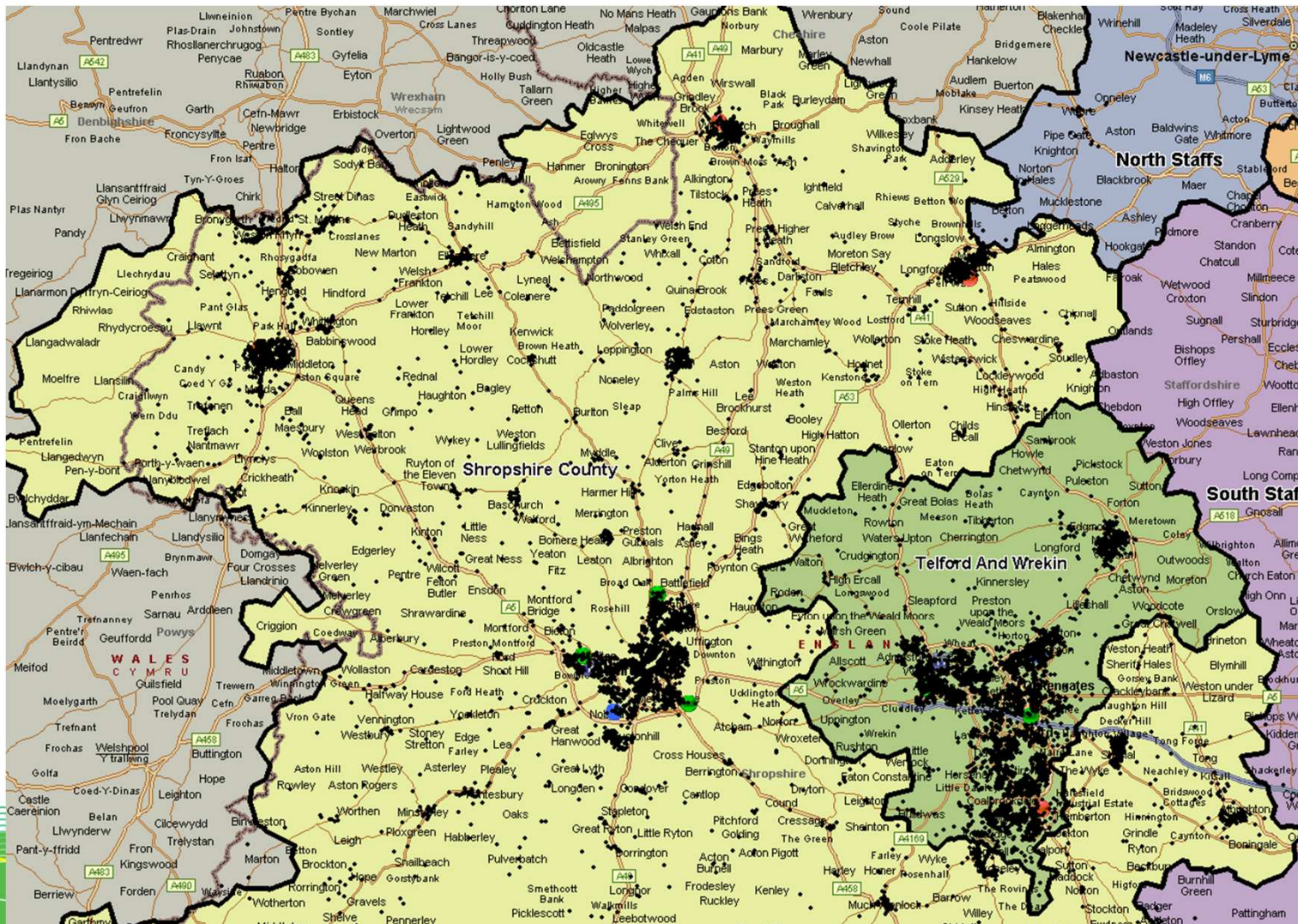


Misses are focussed in areas of high population.

Zoomed views follow this slide



Red Incident Misses. This map provides all Red misses from March 2015 to February 2016 – North Zoom





Red Incident Misses. This map provides all Red misses from March 2015 to February 2016 – South Zoom

